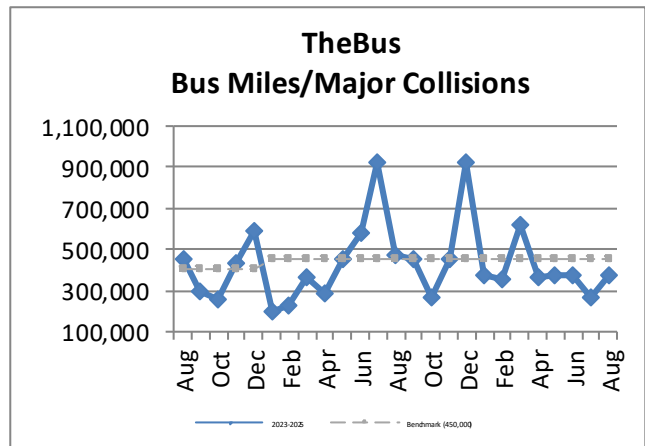
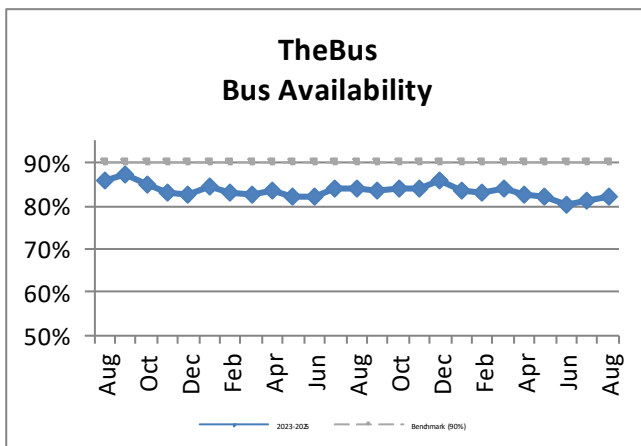
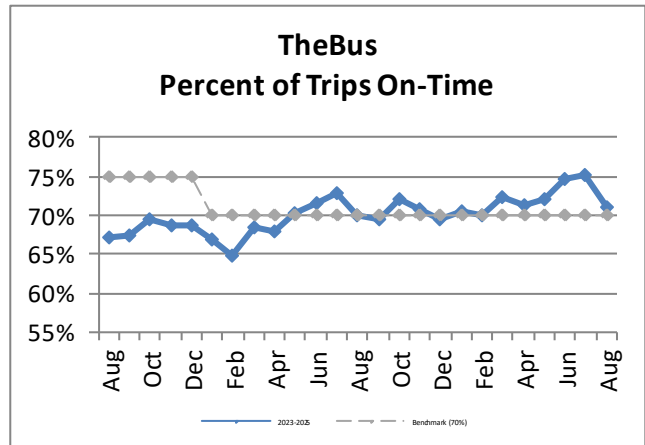
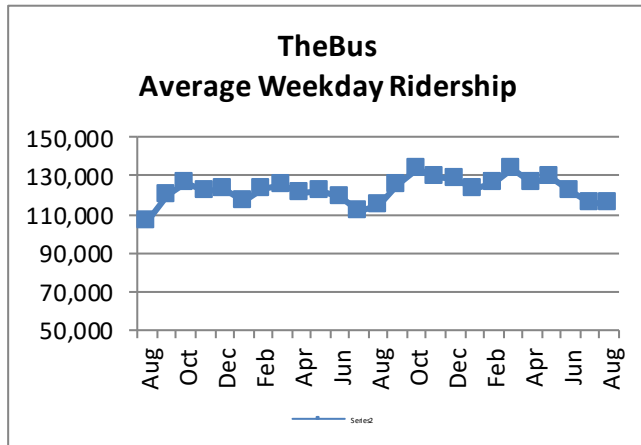


**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending August FY 2025**

Key Performance Indicators (KPI)	August FY 2025	August FY 2024	August FY 2019 Pre-Covid	Percent Change FY 2024-2025	YTD for FY 2025	YTD for FY 2024	August FY 2019 Pre-Covid	Percent Change FY 2024-2025	12 Month FY 2019 Pre-Covid	Benchmark
Total Monthly Ridership	3,460,900	3,530,692	5,263,185	-2%	6,724,640	6,689,648	10,286,950	1%	61,140,545	
Average Weekday Ridership	125,688	125,561	187,361	0%	120,785	119,915	185,235	0.73%	189,944	
Percent of Trips On-Time	70.9%	70%	69.7%	1%	73%	71.5%	71.3%	1.55%	71.23%	70%
Bus Availability	82%	84.2%	91%	-2%	81.6%	84.1%	90.7%	-2%	91%	90%
Bus Miles/Major Collisions	369,317	476,552	202,213	-22.50%	316,461	697,850	285,704	-54.65%	289,946	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)					3.08	2.97	1.74	3.70%	1.75	3.00
Bus Miles/Mechanical Road Calls	11,991	13,146	11,165	-8.79%	11,656	15,084	10,572	-23%	11,336	11,000
Spare Ratio	26%	25%	20.4%	0.66%	26%	25%	20.4%	1%	20.2%	>20%
Percent of Inspections Comp. On-Time	99.5%	100%	100%	-1%	99.8%	99.85%	100%	0%	100%	100%
Percent Maintained Pullouts	94.5%	99.5%	98.6%	-5.47%	96.7%	99.5%	98.6%	-3.3%	98.8%	100%
Cost per Service Hour	\$153.08	\$145.41	\$126.24	5%	\$173.13	\$163.27	\$135.41	6%	\$129.42	\$155.37
Cost per Passenger Trip	\$5.92	\$5.70	\$3.32	4%	\$6.90	\$6.69	\$3.61	3%	\$3.43	
Cost per Mile	\$11.10	\$10.56	\$9.60	5%	\$25.04	\$13.20	\$10.59	90%	\$9.52	
Passenger Trips per Hour	25.85	25.50	40.26	1.37%	25.18	24.54	38.70	3%	37.88	
Farebox Recovery	19.3%	19.9%	25.5%	-2.89%	16.7%	16.8%	24.2%	-1%	26.3%	27%
Trips per Mile	1.87	1.85	2.89	1%	1.82	1.79	2.81	2%	2.78	
Average System Speed	12.96	12.93	12.74	0%	13.01	12.97	12.74	0.27%	13.22	
Percent Complete in 30 Days (Customer)	96%	95%	95%	1%	95%	92%	96%	3%	96.7%	95%
Complaint Rate (Complaints per 100,000 Trips)	12.34	14.67	9.48	-15.91%	11.75	14.14	9.69	-16.95%	9.21	12



Oahu Transit Services - Fixed Route  
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